

## “You Said; We Did” - Action List – August 2015

### Actions from June 2015 BRC & other outstanding issues (updates appear in italics)

Issue	Source	Officer	Action Escalation
<b>Bicycle storage</b>			
Investigation of payback terms for bicycle stores.  <i>Previously the BEO could not purchase any further bicycle lockers as the payback period was over 5 years. The Chamberlains Department have reviewed this and if the payback is under 10 years with a strong case for delivering a better service then this is something that could be considered. The BEO are currently drafting a case to be presented to the Chamberlains Department.</i>	June 2015 BRC	Mark Jarvis  Barry Ashton	
<b>TV installation update</b>			
Could an update be distributed to residents.  <i>Monthly updates being provided by VFM.</i>	June 2015 BRC	Mike Saunders	Completed
<b>Barbican Area CCTV</b>			
Further report to RCC/BRC pending funding & detailed design agreed.  <i>The update from Officers in Street Scene, Strategy &amp; Safer City Partnership is that funding has been received from the Proceeds of Crime Act and the procurement process has begun, which is anticipated to take at least three months. Further updates will be provided as the project proceeds.</i>	June 2015 BRC	Doug Wilkinson	
<b>Garchey Five Year Review</b>			
Methodology to record Garcheys that have been removed - update to be provided on number in use in 2 years' time.  <i>Agenda Plan for 2017.</i>	June 2015 BRC	Mike Saunders	Completed
<b>Water System risk assessments</b>			
<i>Communication via email broadcast that Riverside are entering all tank rooms in communal areas as well as a randomly selected 10% of properties in each block to carry out a general inspection of pipe runs, hot water cylinders and any cold water storage tanks.</i>	June 2015 BRC	Michael Bennett	Completed
<b>Insurance – protocol &amp; processes</b>			
Report to next September committee.	June 2015 BRC	Helen Davinson	Completed
<b>Arrears Report</b>			
More detail required for next report (possibly using Markets Committee template)	June 2015 BRC	Anne Mason	Completed

<b>Lease enforcement Issues</b>			
<p><b>Short-term holiday lettings</b>  Legal advice regarding short-term holiday lettings to be provided to members &amp; update report to next committee.</p> <p><b>Keeping Pets</b>  <i>Letters sent to all residents/leaseholders in June and the same three stage protocol that has been set up for short-term holiday lets and included in that report has been applied.</i></p>	June 2015 BRC	Michael Bennett	Completed
<b>Birdlife</b>			
<p>Concerns regarding pigeons and seagulls.</p> <p><i>In order to reduce the nuisance from pigeons and seagulls, the Barbican Estate uses our own pest controller Van Vynck to fly a Harris Hawk. They attend the Barbican Estate, twice per week from March-July which is the nesting time for seagulls. Then only once per week from August-February.</i></p> <p><i>We undertake preventive works on problem areas on the estate such as car park entrances, refuge areas, and potential roosting spots such as pillars on the podium walkways or the roofs of the blocks. This will normally take the form of spikes or netting where appropriate.</i></p>	June 2015 BRC	Michael Bennett	Completed
	<b>Contact:</b> Michael Bennett, Barbican Estate Manager – 020 7029 3923 – <a href="mailto:barbican.estate@cityoflondon.gov.uk">barbican.estate@cityoflondon.gov.uk</a>		